

**SURVEY OF STUDENTS' SATISFACTION TOWARDS  
NON-ACADEMIC FACILITIES IN 2022**

<b>EVIDENCE (N=2715)</b>	<b>UNIV</b>
<b>VARIABLE</b>	<b>ALL</b>
<b>ACADEMIC SERVICES</b>	
ACADEMIC ADMINISTRATION	4.13
TEST ADMINISTRATION	4.32
<b>REGISTRATION SERVICES</b>	
FACULTY & REGISTRATION SERVICES	4.17
REGISTRATION PROCESS	4.12
<b>GENERAL FACILITIES AND ROOMS</b>	
LECTURE ROOMS	4.17
GENERAL FACILITIES	4.15
BUILDINGS AND PARKS	4.16
HEALTH PROTOCOLS	4.32
SPORT HALL AND TRAINING VENUES	4.08
<b>TECHNOLOGY AND NETWORKING FACILITIES</b>	
MYATMA	4.10
HELP DESK/IT SUPPORT	4.06
ONLINE APPLICATION	4.27
<b>FINANCIAL ADMINISTRATION SERVICES</b>	
FINANCIAL ADMINISTRATION	4.17
<b>ALL VARIABLES</b>	<b>4.17</b>

<b>EVIDENCE (N=2715)</b>	<b>UNIV</b>
<b>VARIABLE</b>	<b>ALL</b>
<b>ACADEMIC SERVICES</b>	4.22
<b>REGISTRATION SERVICES</b>	4.14
<b>GENERAL FACILITIES AND ROOMS</b>	4.18
<b>TECHNOLOGY AND NETWORKING FACILITIES</b>	4.14
<b>FINANCIAL ADMINISTRATION SERVICES</b>	4.17
<b>ALL VARIABLES</b>	<b>4.17</b>



EVIDENCE (N=2715)	FACULTY OF ECONOMICS AND BUSINESS								
VARIABLE	0002	0011	0012	0101	0102	0103	0104	0151	0152
ACADEMIC SERVICES	4.34	4.17	4.38	4.19	4.30	4.29	4.48	4.29	4.04
REGISTRATION SERVICES	4.31	4.12	4.37	4.09	4.14	4.11	4.50	4.13	4.03
GENERAL FACILITIES AND ROOMS	4.03	4.16	4.00	4.18	4.22	4.29	4.24	4.06	4.04
TECHNOLOGY AND NETWORKING FACILITIES	4.24	4.23	4.28	4.13	4.21	4.17	4.37	4.18	4.03
FINANCIAL ADMINISTRATION SERVICES	4.28	4.11	4.20	4.18	4.26	4.25	4.50	4.24	3.89
<b>ALL VARIABLES</b>	<b>4.24</b>	<b>4.16</b>	<b>4.24</b>	<b>4.15</b>	<b>4.22</b>	<b>4.22</b>	<b>4.42</b>	<b>4.18</b>	<b>4.00</b>

**SURVEY OF STUDENTS' SATISFACTION TOWARDS  
NON-ACADEMIC FACILITIES IN 2022**

EVIDENCE (N=2715)	FACULTY OF BUSINESS ADMINISTRATION AND COMMUNICATION STUDIES					
VARIABLE	0010	0201	0202	0251	0252	0253
<b>ACADEMIC SERVICES</b>						
ACADEMIC ADMINISTRATION	3.87	4.23	3.90	3.98	3.76	3.98
TEST ADMINISTRATION	4.05	4.37	4.14	4.18	4.15	4.35
<b>REGISTRATION SERVICES</b>						
FACULTY & REGISTRATION SERVICES	3.99	4.24	3.96	3.99	3.98	3.98
REGISTRATION PROCESS	4.10	4.28	3.94	4.06	4.06	4.03
<b>GENERAL FACILITIES AND ROOMS</b>						
LECTURE ROOMS	3.99	4.24	3.96	3.99	3.98	3.98
GENERAL FACILITIES	4.15	4.17	4.00	4.09	4.09	4.36
BUILDINGS AND PARKS	3.89	4.10	4.00	4.32	4.04	4.42
HEALTH PROTOCOLS	4.13	4.33	4.12	4.23	4.08	4.50
SPORT HALL AND TRAINING VENUES	3.71	4.01	3.90	4.27	3.95	4.21
<b>TECHNOLOGY AND NETWORKING FACILITIES</b>						
MYATMA	3.88	4.07	3.93	3.95	3.98	4.13
HELP DESK/IT SUPPORT	3.73	4.02	3.85	4.15	3.89	4.01
ONLINE APPLICATION	4.10	4.32	4.09	4.01	4.19	4.35
<b>FINANCIAL ADMINISTRATION SERVICES</b>						
FINANCIAL ADMINISTRATION	4.11	4.16	4.01	3.81	4.06	3.97
<b>ALL VARIABLES</b>	3.98	4.20	3.98	4.08	4.02	4.17

EVIDENCE (N=2715)	FACULTY OF BUSINESS ADMINISTRATION AND COMMUNICATION STUDIES					
VARIABLE	0010	0201	0202	0251	0252	0253
ACADEMIC SERVICES	3.96	4.30	4.02	4.08	3.96	4.17
REGISTRATION SERVICES	4.04	4.26	3.95	4.03	4.02	4.00
GENERAL FACILITIES AND ROOMS	3.97	4.17	4.00	4.18	4.03	4.29
TECHNOLOGY AND NETWORKING FACILITIES	3.90	4.14	3.96	4.04	4.02	4.16
FINANCIAL ADMINISTRATION SERVICES	4.11	4.16	4.01	3.81	4.06	3.97
<b>ALL VARIABLES</b>	<b>4.00</b>	<b>4.21</b>	<b>3.99</b>	<b>4.03</b>	<b>4.02</b>	<b>4.12</b>



EVIDENCE (N=2715)	FACULTY OF EDUCATION AND LANGUAGES								
VARIABLE	0001	0003	0301	0303	0304	0305	0351	0354	0355
ACADEMIC SERVICES	4.62	4.42	4.04	4.19	4.16	4.35	3.96	4.09	4.44
REGISTRATION SERVICES	4.50	4.50	3.92	4.14	4.14	4.32	3.87	4.00	4.43
GENERAL FACILITIES AND ROOMS	4.29	4.61	4.04	4.20	4.30	4.36	4.04	4.26	4.40
TECHNOLOGY AND NETWORKING FACILITIES	4.44	4.53	3.93	4.07	4.12	4.30	3.99	4.20	4.33
FINANCIAL ADMINISTRATION SERVICES	4.42	4.56	3.95	4.13	4.22	4.35	3.76	4.31	4.34
<b>ALL VARIABLES</b>	<b>4.46</b>	<b>4.52</b>	<b>3.98</b>	<b>4.15</b>	<b>4.19</b>	<b>4.34</b>	<b>3.92</b>	<b>4.17</b>	<b>4.39</b>





EVIDENCE (N=2715)	FACULTY OF ENGINEERING							
VARIABLE	0008	0009	0403	0407	0451	0452	0453	0456
ACADEMIC SERVICES	4.42	4.39	4.20	4.76	4.26	3.96	3.90	4.05
REGISTRATION SERVICES	4.50	4.53	4.05	5.00	4.19	3.98	3.80	4.02
GENERAL FACILITIES AND ROOMS	4.61	4.32	4.19	4.43	4.20	4.00	3.92	3.86
TECHNOLOGY AND NETWORKING FACILITIES	4.54	4.16	4.19	4.57	4.21	3.89	3.93	4.11
FINANCIAL ADMINISTRATION SERVICES	4.10	4.33	3.88	4.42	4.19	3.69	3.95	4.13
<b>ALL VARIABLES</b>	<b>4.44</b>	<b>4.35</b>	<b>4.10</b>	<b>4.63</b>	<b>4.21</b>	<b>3.90</b>	<b>3.90</b>	<b>4.03</b>



EVIDENCE (N=2715)	FACULTY OF LAW			FACULTY OF MEDICINE AND HEALTH SCIENCES			
	0007	0500	0551	0014	0600	0601	0602
VARIABLE							
ACADEMIC SERVICES	3.85	3.88	4.11	3.67	4.48	4.34	4.16
REGISTRATION SERVICES	3.90	3.89	4.10	3.70	4.40	4.34	4.11
GENERAL FACILITIES AND ROOMS	3.89	3.91	4.11	3.52	4.44	4.34	4.19
TECHNOLOGY AND NETWORKING FACILITIES	4.05	3.89	4.02	3.55	4.40	4.32	4.09
FINANCIAL ADMINISTRATION SERVICES	3.88	3.93	4.13	3.63	4.38	4.37	4.05
ALL VARIABLES	3.91	3.90	4.09	3.61	4.42	4.34	4.12



<b>EVIDENCE (N=2715)</b>	<b>FACULTY OF PSYCHOLOGY</b>					<b>FACULTY OF TECHNOBIOLOGY</b>		
<b>VARIABLE</b>	<b>0004</b>	<b>0006</b>	<b>0013</b>	<b>0700</b>	<b>0751</b>	<b>0005</b>	<b>0851</b>	<b>0852</b>
<b>ACADEMIC SERVICES</b>	4.05	3.95	4.72	4.23	4.19	4.30	4.17	4.15
<b>REGISTRATION SERVICES</b>	4.19	4.04	4.70	4.09	4.01	4.04	4.14	4.28
<b>GENERAL FACILITIES AND ROOMS</b>	4.00	3.96	4.51	4.13	4.10	4.00	4.23	4.30
<b>TECHNOLOGY AND NETWORKING FACILITIES</b>	4.06	3.88	4.39	4.11	4.03	4.05	4.09	4.28
<b>FINANCIAL ADMINISTRATION SERVICES</b>	4.10	3.68	4.50	4.18	4.10	3.81	4.12	4.29
<b>ALL VARIABLES</b>	<b>4.08</b>	<b>3.90</b>	<b>4.56</b>	<b>4.15</b>	<b>4.09</b>	<b>4.04</b>	<b>4.15</b>	<b>4.26</b>