

CUSTOMER SATISFACTION SURVEY BASED ON FACULTY AND STUDY PROGRAM GRADUATES' PARENTS

Data of Graduates (May 2022)

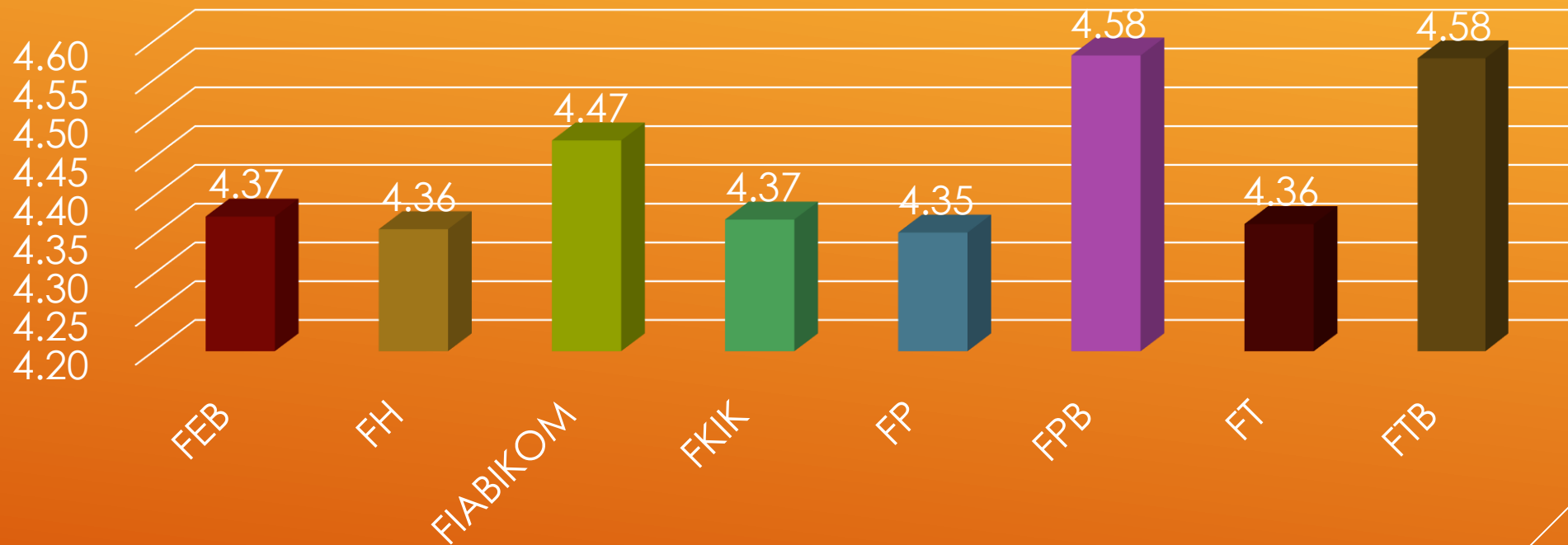
THE NUMBER OF RESPONDENTS IN PARENTS' SATISFACTION SURVEY (MAY 2022 GRADUATES)

Faculty	Study Program	Total
FEB	Accounting	81
	Master of Accounting	5
	Development Economics	8
	Master of Applied Economics	1
	Management	19
	Master of Management	8
	FEB Total	
FIABIKOM	Business Administration	10
	Master of Business Administration	4
	Communication Studies	18
	Hospitality	5
FIABIKOM Total		37
FPB	English Language Education	7
	Guidance and Counselling	6
	Master of Applied English Linguistics	4
	Catholic Religion Education	3
	Elementary Teacher Education	3
FPB Total		23

Faculty	Study Program	Total
FT	Master of Electrical Engineering	1
	Master of Mechanical Engineering	2
	Information Systems	4
	Mechanical Engineering	10
	Electrical Engineering	7
	Industrial Engineering	17
	FT Total	
FH	Master of Law	3
	Law	53
FH Total		56
FKIK	Medicine	102
	Doctor Professional Program	64
FKIK Total		166
FP	Psychology	27
FP Total		27
FTB	Master of Biotechnology	3
FTB Total		3
Grand Total		475

AVERAGE SATISFACTION OF GRADUATES' PARENTS (MAY 2022 GRADUATION) – FACULTY (N=475)

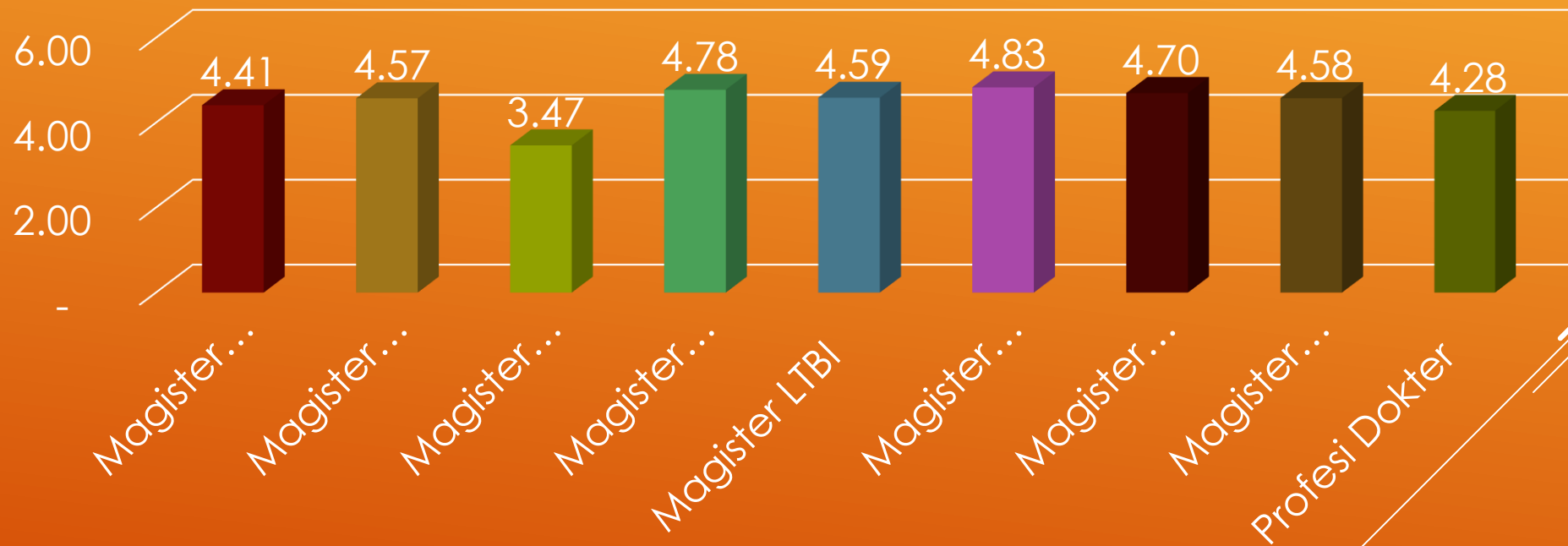
Kepuasan Orang Tua (Wisuda May 2022) Fakultas (N = 475)



The collected data from the respondents amounted to 56,3% (475 parents out of the 843 graduates in May 2022)

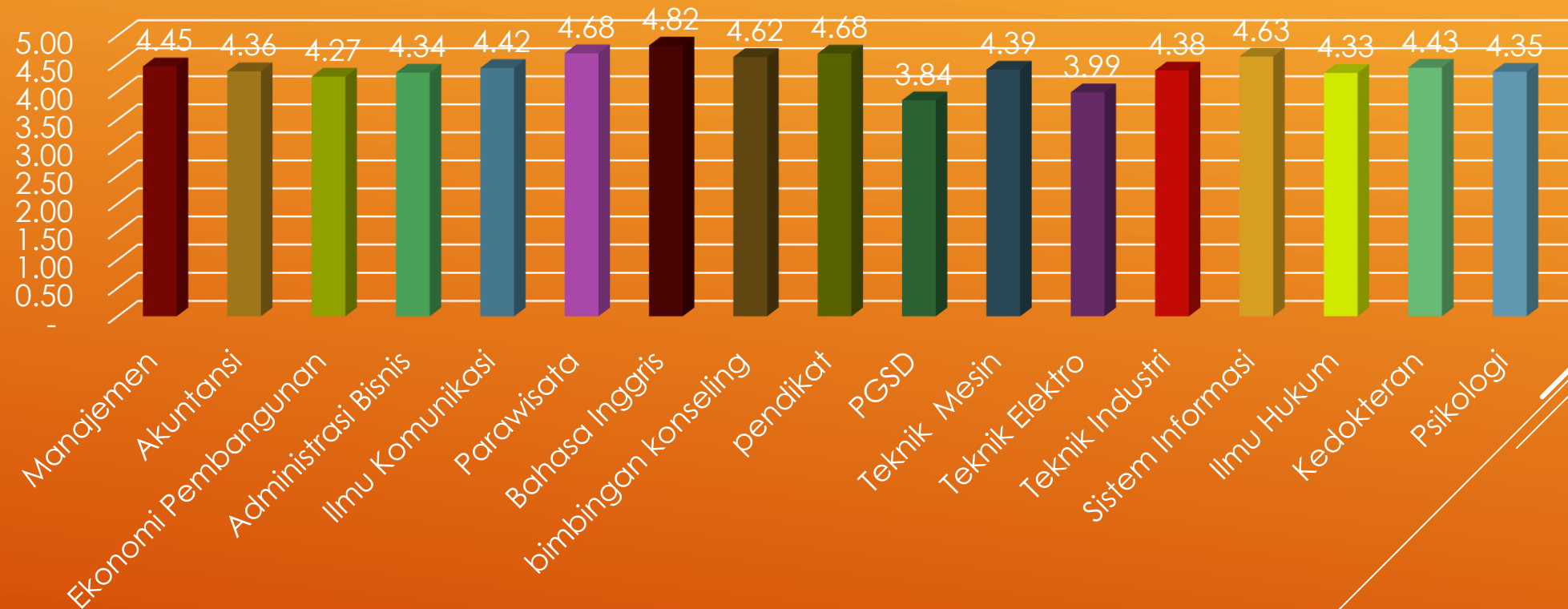
AVERAGE SATISFACTION OF GRADUATES' PARENTS (MAY 2022 GRADUATION) – MASTER'S DEGREE (N=475)

Average Parents' Satisfaction (May 2022 Graduation) -
Master's Degree (N = 475)



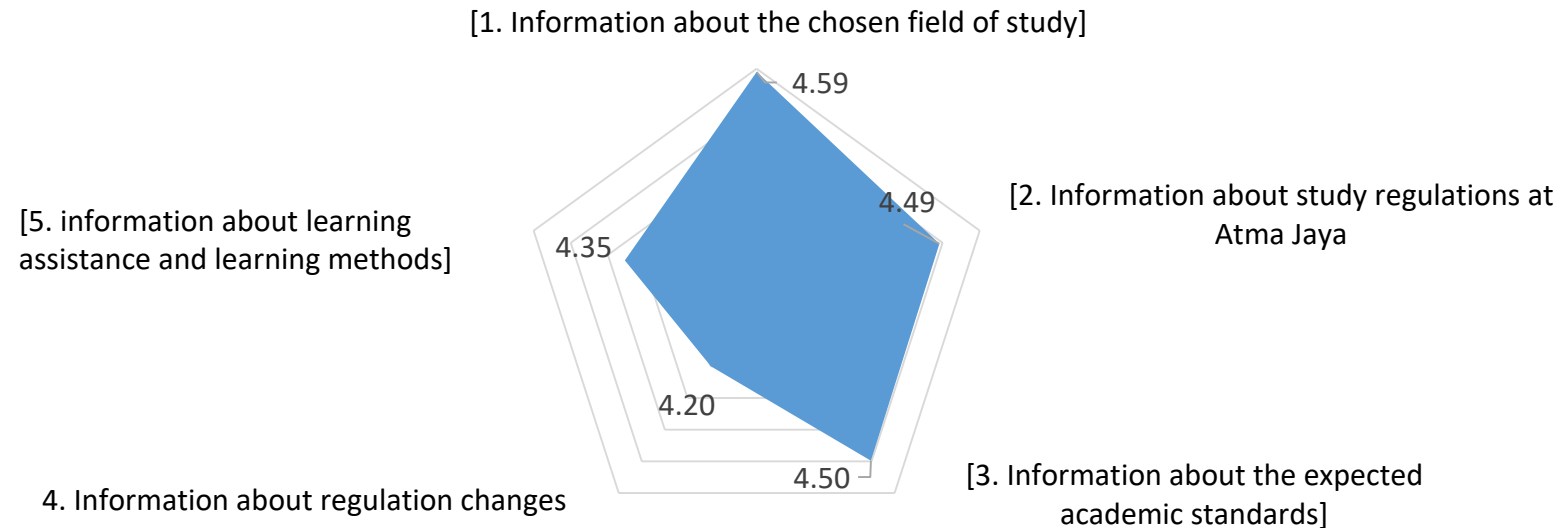
AVERAGE SATISFACTION OF GRADUATES' PARENTS (MAY 2022 GRADUATION) – BACHELOR'S DEGREE (N=475)

Average Parents' Satisfaction (May 2022 Graduation) - Bachelor's Degree (N = 475)



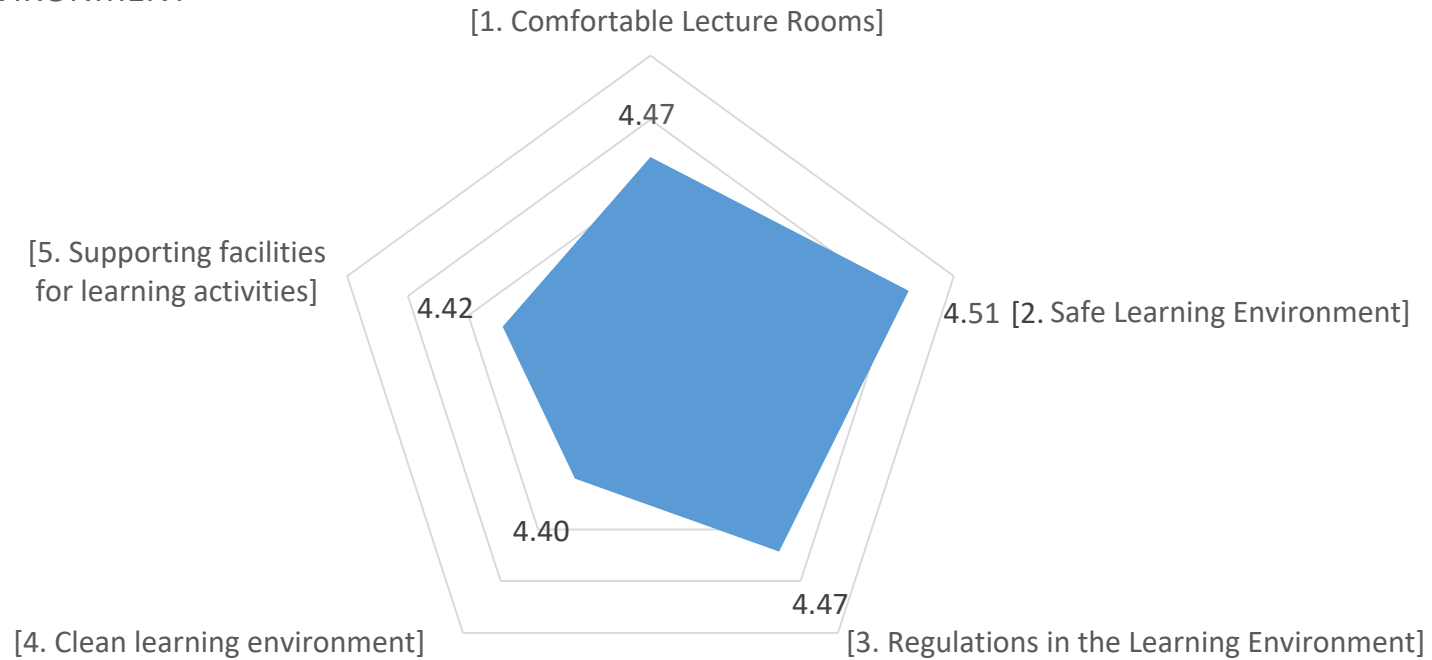
PARENTS' SATISFACTION REGARDING ACADEMIC INFORMATION

ACADEMIC INFORMATION



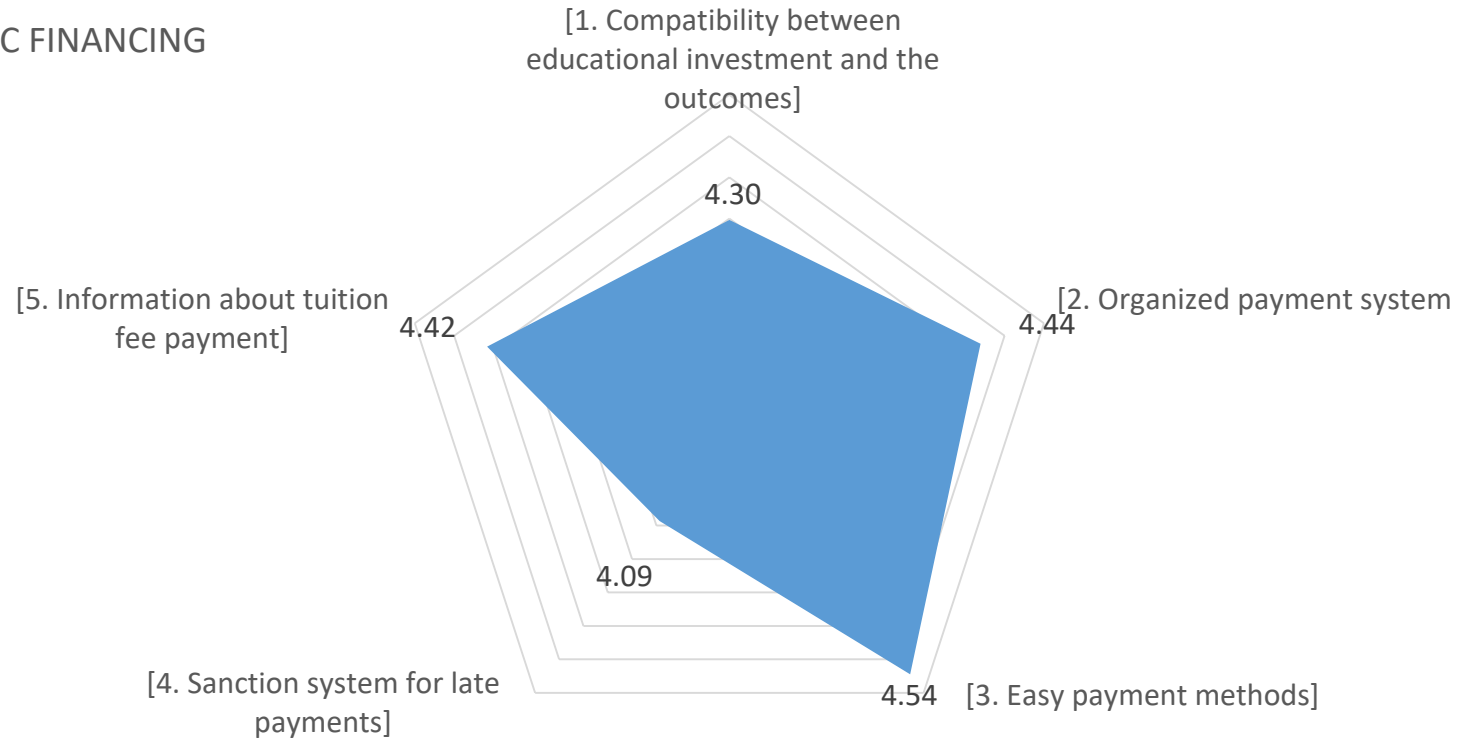
PARENTS' SATISFACTION REGARDING ACADEMIC ENVIRONMENT

ACADEMIC ENVIRONMENT



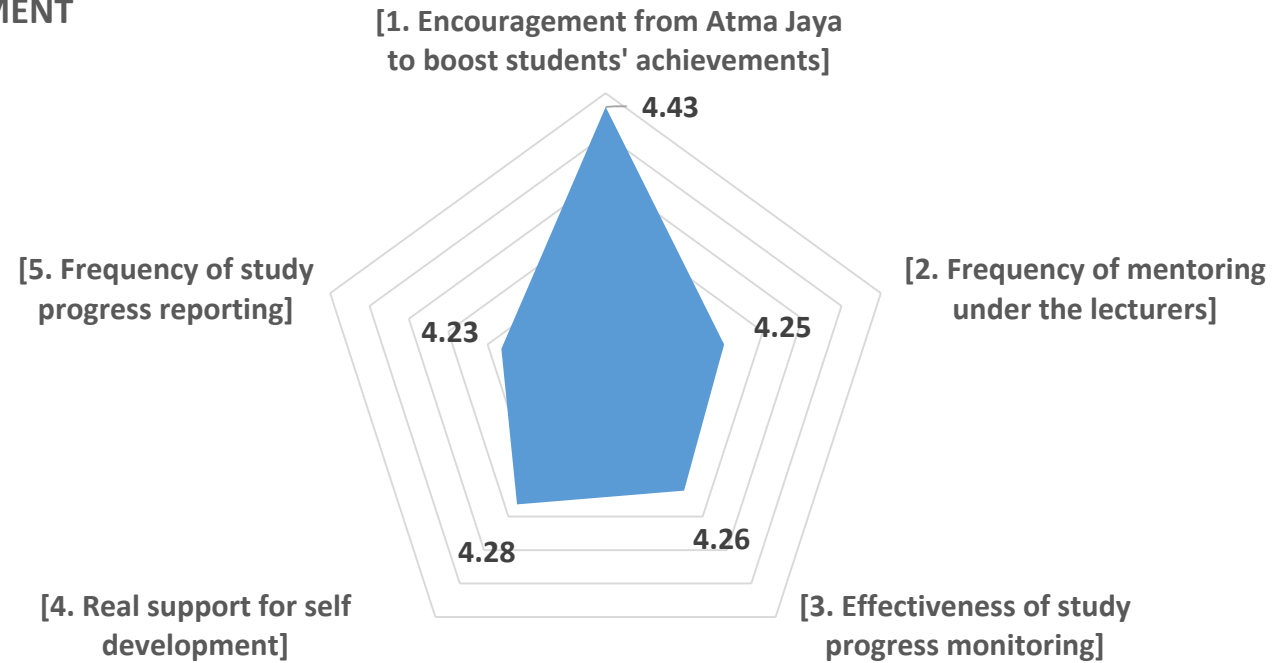
PARENTS' SATISFACTION REGARDING ACADEMIC FINANCING

ACADEMIC FINANCING



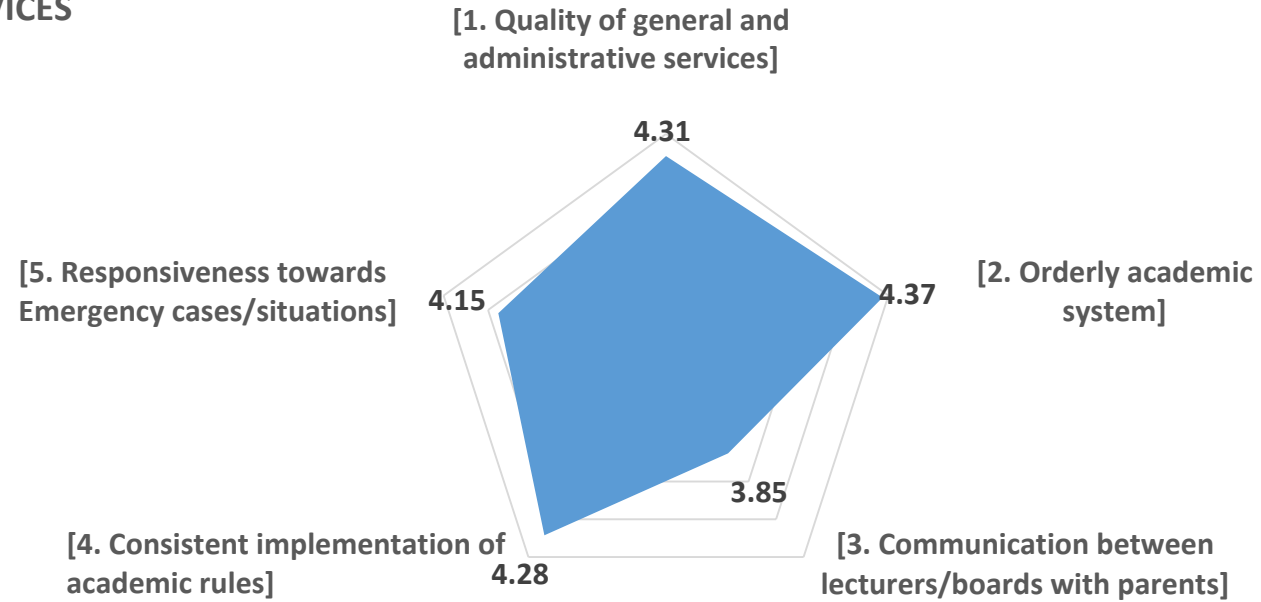
PARENTS' SATISFACTION REGARDING ACADEMIC PROGRESS

ACADEMIC DEVELOPMENT



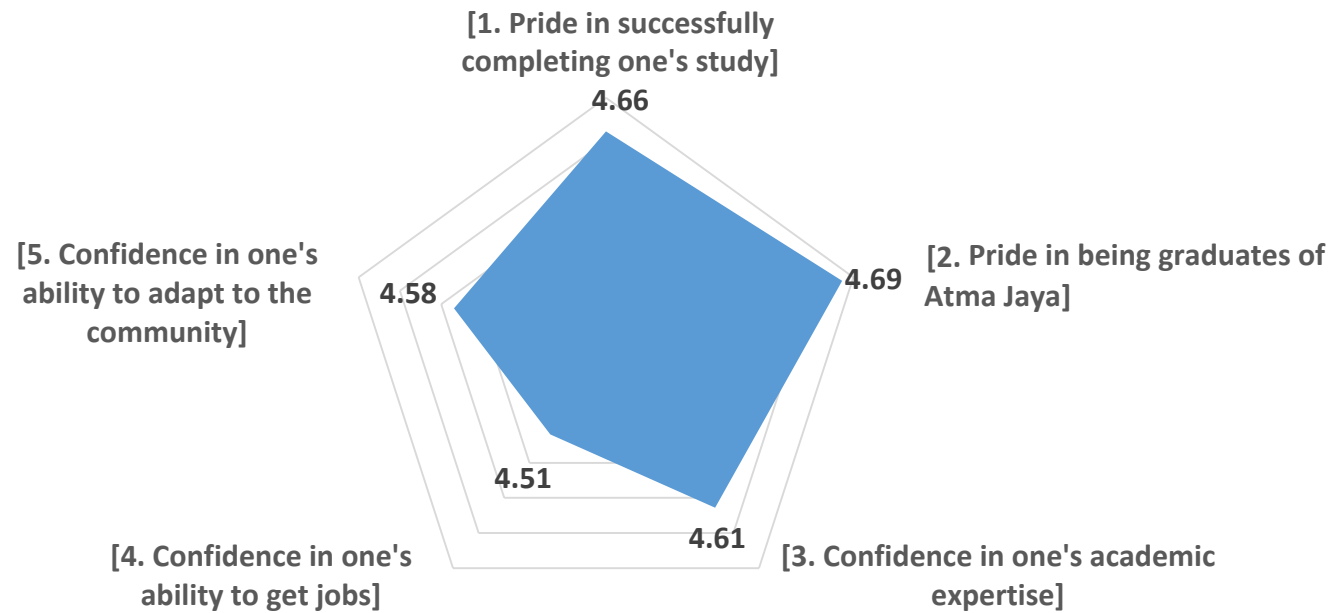
PARENTS' SATISFACTION REGARDING ACADEMIC SERVICES

ACADEMIC SERVICES



PARENTS' SATISFACTION REGARDING GRADUATION

KELULUSAN STUDI



THANK YOU

